

htc®



VIVE for Business desktop app

Contents

Overview

What is the VIVE for Business desktop app?	4
System requirements	4

Installing the VIVE for Business desktop app

Downloading and installing the VIVE for Business desktop app	5
--	---

Managing apps

Installing an app	6
Uninstalling an app	7

Settings

Setting VIVE for Business desktop app options	8
Managing your account	9

Trademarks and copyrights

Index

About this guide

We use the following symbols to indicate useful and important information:



This is a note. It provides detailed information for setup, common questions, and what to do in specific situations.



This is a tip. It will give you an alternative way to do a particular step or procedure that you may find helpful.



This indicates important information that you need in order to accomplish a certain task or to get a feature to work properly.



This is a warning. Take note to avoid potential problems or prevent damage to your hardware.

Information contained in this guide may have changed. For the most up-to-date information, including the latest version of this guide, go to [VIVE Enterprise Support](#).

Before using the product, carefully review VIVE safety information and follow all product safety and operating instructions on <https://enterprise.vive.com/legal/>.

Overview

What is the VIVE for Business desktop app?

The VIVE for Business desktop app is an application that lets you manage licensed apps that are used by your business. Use the VIVE for Business desktop app to browse and install licensed apps that are assigned to you.

System requirements

To use the VIVE for Business desktop app, your computer must have an Internet connection and using an operating system that is either Windows® 8.1 or Windows 10.

Operating system	Supported versions
Windows 8.1	<ul style="list-style-type: none">▪ Windows 8.1 Core▪ Windows 8.1 Professional▪ Windows 8.1 Enterprise
Windows 10	<ul style="list-style-type: none">▪ Windows 10 Home▪ Windows 10 Professional▪ Windows 10 Enterprise▪ Windows 10 Education

Installing the VIVE for Business desktop app

Downloading and installing the VIVE for Business desktop app

Download and install the VIVE for Business desktop app on your computer so you can manage enterprise apps assigned to you.

1. On your computer's Web browser, go to <https://enterprise.vive.com/portal/>.
2. Log in using your VIVE Enterprise account.



You'll need a VIVE Enterprise account to access the VIVE Enterprise Console. To register for a free account, click **Register Now**.

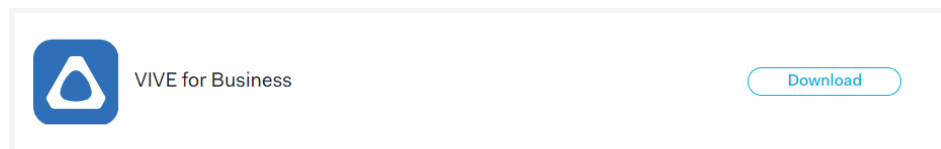
3. On the left panel, click **Downloads and Tools** > **VIVE for Business**.

The screenshot shows the VIVE Enterprise Console interface. On the left, a navigation menu is expanded to 'Downloads and Tools', with 'VIVE for Business' selected. The main content area displays a table with the following data:

Product Serial Number	Device Type	Type	Accessories	Warranty
	VIVE Cosmos Elite	Activate Now	---	-

Below the table, it indicates '1 Items' and '< 1 / 1 >'. A note at the bottom states: 'NOTE: BWS* = Business Warranty & Services. Find more detail on: [Frequently Asked Questions](#)'.

4. Click **Download**.



5. Double-click the VIVE for Business desktop app installation file to start the installation process.
6. Follow the instructions to install the VIVE for Business desktop app. Wait for the installation to finish.
7. Double-click **VIVE for Business** to launch the app.

Managing apps

Installing an app

Use the VIVE for Business desktop app to download and install enterprise apps that are assigned to you.

1. On your computer, open the VIVE for Business desktop app.



If this is the first time opening the app, log in using the email address you used to register for a VIVE Enterprise account.

2. In **My Library** > **All Apps**, mouseover the app you want to install.



If you don't see the app you want to install, click **Refresh Library**.

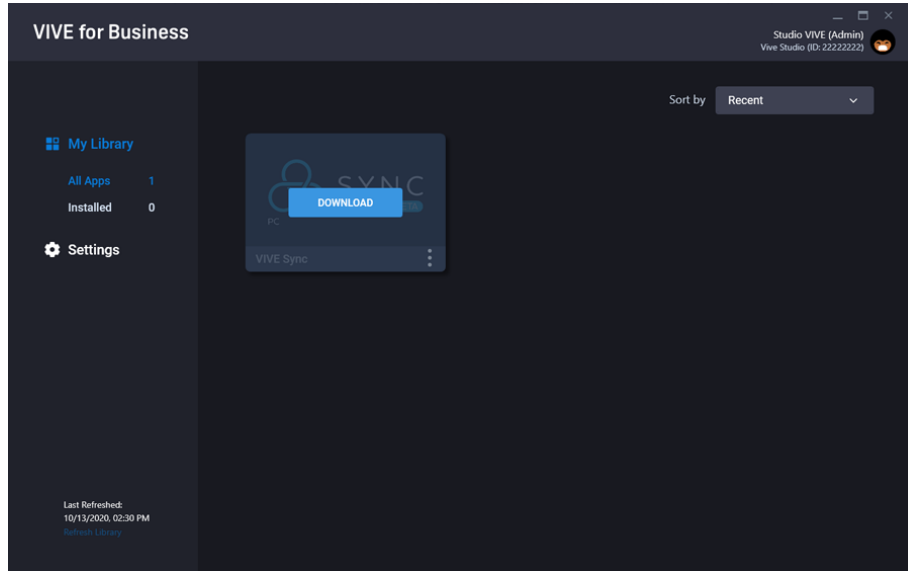


For the app to show in My Library, make sure:

- The app has been assigned, using the VIVE Enterprise Console, to the email address you used to log in to the VIVE for Business desktop app.
- You have accepted the invitation sent to the email address you used to log in to the VIVE for Business desktop app.

For more information about the VIVE Enterprise Console, see [Enterprise Console](#).

3. Click **Download**.




Wait for the app to finish installing.

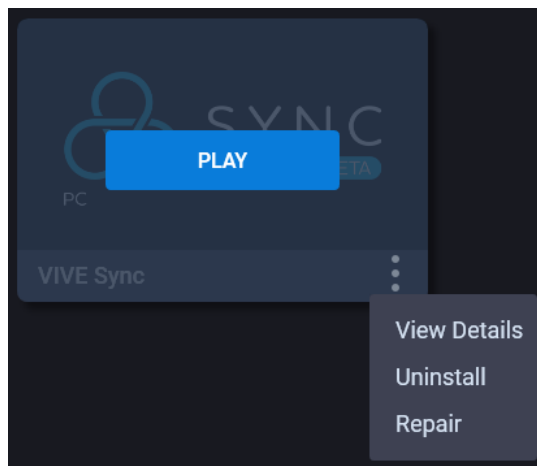
4. Mouseover the app , and then click **Play** to launch the app.

Go to **My Library > Installed** to see all the enterprise apps that have been installed.

Uninstalling an app

You can uninstall an enterprise app that you no longer need.

1. On your computer, open the VIVE for Business desktop app.
2. In **My Library > Installed**, mouseover the app you want to delete.
3. Click  **Uninstall**.



Settings

Setting VIVE for Business desktop app options

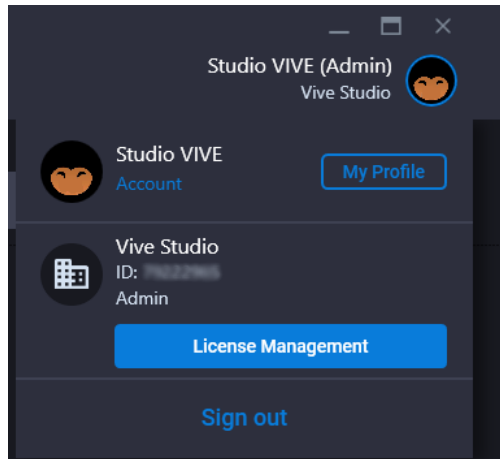
Choose the language, set the default installation folder, and other settings for the VIVE for Business desktop app.

1. On your computer, open the VIVE for Business desktop app.
2. On the left panel, click **Settings**.
3. You can do the following:
 - In General, click the **On/Off** switch for the options you want to enable or disable.
 - Choose the Language and default Storage location for the apps you download and install.
 - Click **Report Issue** to send a summary of an issue you're experiencing to HTC.
 - Click **FAQ** to go the Enterprise support website.
 - Click **Check for Updates** to check if there is a newer version of the VIVE for Business desktop app.

Managing your account

Check your VIVE Enterprise profile, content assigned to you, storage and user status, and more.

1. On your computer, open the VIVE for Business desktop app.
2. Click your avatar on the upper-right corner of the app.



3. Do one of the following:
 - Click **My Profile** to open the Enterprise Console on your Web browser and check details about your VIVE Enterprise account.
 - Click **License Management** to open the Enterprise Console on your Web browser and check your VIVE Enterprise account storage and user status.
 - Click **Account** if you want to check or update your VIVE Enterprise account settings.

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Index

D

Downloading the VIVE for Business desktop
app installer 5

I

Installing an app 6

S

Settings 8
System requirements 4

U

Uninstalling an app 7

W

What is the VIVE for Business desktop app 4